



CONDITIONS OF CONTRACT AND OTHER IMPORTANT NOTICES

PASSENGERS ON A JOURNEY INVOLVING AN ULTIMATE DESTINATION OR A STOP IN A COUNTRY OTHER THAN THE COUNTRY OF DEPARTURE ARE ADVISED THAT INTERNATIONAL TREATIES KNOWN AS THE MONTREAL CONVENTION, OR ITS PREDECESSOR, THE WARSAW CONVENTION, INCLUDING ITS AMENDMENTS (THE WARSAW CONVENTION SYSTEM), MAY APPLY TO THE ENTIRE JOURNEY, INCLUDING ANY PORTION THEREOF WITHIN A COUNTRY. FOR SUCH PASSENGERS, THE APPLICABLE TREATY, INCLUDING SPECIAL CONTRACTS OF CARRIAGE EMBODIED IN ANY APPLICABLE TARIFFS, GOVERNS AND MAY LIMIT THE LIABILITY OF THE CARRIER.

NOTICE of Liability Limitations

The Montreal Convention or the Warsaw Convention system may be applicable to your journey and these Conventions govern and may limit the liability of air carriers for death or bodily injury, for loss of or damage to baggage, and for delay.

Where the Montreal Convention applies, the limits of liability are as follows:

1. There are no financial limits in respect of death or bodily injury.
2. In respect of destruction, loss of, or damage or delay to baggage, 1,000 Special Drawing Rights (approximately EUR 1,200; US \$1,470) per passenger in most cases.
3. For damage occasioned by delay to your journey, 4,150 Special Drawing Rights (approximately EUR 5,000; US \$6,000) per passenger in most cases.

EC Regulation No. 889/2002 requires European Community carriers to apply the provisions of the Montreal Convention limits to all carriage by them of passengers and their baggage by air. Many non-European Community carriers have elected to do so in respect of the carriage of passengers and their baggage.

Where the Warsaw Convention system applies, the following limits of liability may apply:

1. 16,600 Special Drawing Rights (approximately EUR 20,000; US \$20,000) in respect of death or bodily injury if the Hague Protocol to the Convention applies, or 8,300 Special Drawing Rights (approximately EUR 10,000; US \$10,000) if only the Warsaw Convention applies. Many carriers have voluntarily waived these limits in their entirety, and US regulations require that, for journeys to, from or with an agreed stopping place in the US, the limit may not be less than US \$75,000.
2. 17 Special Drawing Rights (approximately EUR 20; US \$20) per kg for loss of or damage or delay to checked baggage, and 332 Special Drawing Rights (approximately EUR 400; US \$400) for unchecked baggage.
3. The carrier may also be liable for damage occasioned by delay.

Further information may be obtained from the carrier as to the limits applicable to your journey. If your journey involves carriage by different carriers, you should contact each carrier for information on the applicable limits of liability.

Regardless of which Convention applies to your journey, you may benefit from a higher limit of liability for loss of, damage or delay to baggage by making at check-in a special declaration of the value of your baggage and paying any supplementary fee that may apply. Alternatively, if the value of your baggage exceeds the applicable limit of liability, you should fully insure it before you travel.



Time limit for action: Any action in court to claim damages must be brought within two years from the date of arrival of the aircraft, or from the date on which the aircraft ought to have arrived. Baggage claims: Written notice to the carrier must be made within 7 days of the receipt of checked baggage in the case of damage, and, in the case of delay, within 21 days from the date on which it was placed at the disposal of the passenger.

Notice of Contract Terms Incorporated by Reference

1. Your contract of carriage with the carrier that provides you with carriage by air, whether international, domestic or a domestic portion of an international journey is subject to this notice; to any notice or receipt of the carrier; and to the carrier's individual terms and conditions (Conditions), related rules, regulations and policies (Regulations) and any applicable tariffs.
2. If your carriage is by more than one carrier, different Conditions, Regulations and any applicable tariffs may apply for each carrier.
3. The Conditions, Regulations and any applicable tariffs of each carrier are, by this notice, incorporated by reference into and made part of your contract of carriage.
4. The Conditions may include, but are not restricted to:
 - Conditions and limits on the carrier's liability for the bodily injury or death of passengers.
 - Conditions and limits on the carrier's liability for the loss of, damage to or delay of goods and baggage, including fragile or perishable goods.
 - Rules for declaring a higher value for baggage and for paying any supplementary fee that may apply.
 - Application of the carrier's Conditions and limits of liability to the acts of the carrier's agents, servants and representatives, including any person providing either equipment or services to the carrier.
 - Claims restrictions, including time limits by which passengers must file claims or bring actions against the carrier.
 - Rules about reconfirmations or reservations; check in times; the use, duration and validity of air transportation services; and the carrier's right to refuse carriage.
 - Rights of the carrier and limits on the carrier's liability for delay or failure to perform a service, including schedule changes, substitution of alternative carriers or aircraft and re-routing, and, when required by applicable law, the obligation of the carrier to notify passengers of the identity of the operating carrier or substituted aircraft.
 - Rights of the carrier to refuse carriage to passengers who fail to comply with applicable laws or who fail to present all necessary travel documents.
5. You can obtain more information about your contract of carriage, and find out how to request a copy, at places where transportation on the carrier is sold. Many carriers also have this information on their websites. When required by applicable law, you have the right to inspect the full text of your contract of carriage at the carrier's airport and sales offices, and upon request, to receive a copy by mail or other delivery service from each carrier free of charge.
6. If a carrier sells air transportation services or checks baggage specifying carriage on another carrier, it does so only as agent for the other carrier.

YOU CANNOT TRAVEL IF YOU DO NOT HAVE ALL REQUIRED TRAVEL DOCUMENTS, SUCH AS PASSPORT AND VISA.

GOVERNMENTS MAY REQUIRE YOUR CARRIER TO PROVIDE INFORMATION ON OR PERMIT ACCESS TO PASSENGER DATA.

DENIED BOARDING: Flights may be overbooked, and there is a slight chance that a seat will not be available on a flight even if you have a confirmed reservation. In most circumstances, if you are denied boarding involuntarily, you are entitled to compensation. When required by applicable law, the carrier must solicit volunteers before anyone is denied boarding involuntarily. Check with your carrier for the complete rules on payment of denied boarding compensation (DBC) and for information on the carrier's boarding priorities.

BAGGAGE: Excess valuation may be declared on certain types of articles. Carriers may apply special rules for fragile, valuable, or perishable articles. Check with your carrier. **Checked Baggage:** Carriers may permit a free checked baggage allowance, which is set by the carrier and may differ by class, and/or route. Carriers may apply extra charges for checked baggage in excess of their permitted allowance. Check with your carrier. **Cabin (Unchecked) Baggage:** Carriers may permit a free cabin baggage allowance, which is set by the carrier and may differ by class, route, and/or aircraft type. It is recommended that cabin baggage be kept to a minimum. Check with your carrier. If more than one carrier is providing the transportation for your journey, each carrier may apply different rules on baggage (both checked and cabin). **SPECIAL BAGGAGE LIABILITY LIMITATIONS FOR US TRAVEL:** For domestic travel wholly between US points, federal rules require any limit on a carrier's baggage liability to be at least US\$3300.00 per passenger, or the amount currently mandated by 14 CFR 254.5.

CHECK-IN TIMES. The time shown on the itinerary/receipt is the departure time of the aircraft. Flight departure time is **not** the same as the time you must check-in **or** the time you must be available for boarding. Your carrier may refuse you carriage if you are late. Check-in times, as advised by your carrier, are the latest times at which passengers can be accepted for travel; boarding times, as advised by your carrier, are the latest times at which passengers must present themselves for boarding.

DANGEROUS GOODS (HAZARDOUS MATERIALS). For safety reasons, dangerous goods must **not** be packed in checked or cabin (unchecked) baggage except as specifically permitted. Dangerous goods include but are not limited to: compressed gases, corrosives, explosives, flammable liquids and solids, radioactive materials, oxidising materials, poisons, infectious substances, and briefcases with installed alarm devices. For security reasons, other restrictions may apply. **Check with your carrier.**

DANGEROUS GOODS

Do not pack or carry onboard the items pictured below without checking with your carrier.



DO NOT ENDANGER YOUR SAFETY OR THAT OF YOUR FELLOW PASSENGERS.

CONTACT YOUR CARRIER FOR MORE INFORMATION.

Translations and other useful travel information are available on the IATA website:

www.iatatravelcentre.com/tickets



契約条件とその他の重要なご注意

旅客が出発国以外の国に最終到達地又は寄航地を有する旅行を行う場合は、モントリオール条約又はその前身であるワルソー条約(その改正を含み、以下単に「ワルソー条約」といいます。)と呼ばれる国際条約が当該国の国内区間を含む全旅程に対して適用されることがあります。このような旅客については、適用タリフに定められている特別な運送契約を含む適用条約等により規律され、運送人の責任が制限されることがあります。

責任制限に関するご注意

旅客の運送にモントリオール条約またはワルソー条約が適用され、死亡又は身体の傷害、手荷物の滅失又は毀損、及び延着の場合における運送人の責任が制限されることがあります。

モントリオール条約が適用される場合の責任限度は以下のとおりです。

1. 死亡又は身体の傷害に対する責任限度額はありません。
2. 手荷物の破壊、滅失、毀損又は延着の場合については、通常、旅客一人あたり 1,000 特別引出権(約 1,200 ユーロ又は約 1,470 米国ドル)が限度とされています。
3. 旅客の延着に起因する損害については、通常、旅客一人あたり 4,150 特別引出権(約 5,000 ユーロ又は約 6,000 米国ドル)が限度とされています。

EC の運送人は EC 規則(No.889/2002)により、全ての旅客及び手荷物の航空運送にモントリオール条約上の責任制限規定を適用することが義務付けられています。多くの非 EC 運送人も、旅客及び手荷物の運送について、モントリオール条約を適用しています。

ワルソー条約が適用される場合の責任限度は以下のとおりです。

1. ヘーグ議定書が適用される場合は死亡又は身体の傷害について 16,600 特別引出権(約 20,000 ユーロ又は約 20,000 米国ドル)、ワルソー条約(その後の改正を含みません。)のみが適用される場合は 8,300 特別引出権(約 10,000 ユーロ又は約 10,000 米国ドル)が限度とされています。多くの運送人は自発的にこれらの責任限度を撤廃しています。また米国の規制により米国内の地点を出発地、到達地又は予定寄航地とする旅行の場合の責任限度額は 75,000 米国ドルを下回らないことが義務付けられています。
2. 受託手荷物の滅失、毀損又は延着の場合については、1 キロあたり 17 特別引出権(約 20 ユーロ又は約 20 米国ドル)が限度とされています。持込手荷物については 332 特別引出権(約 400 ユーロ又は約 400 米国ドル)が限度とされています。
3. 延着に起因する損害についても運送人が責任を負う場合があります。

旅客の運送に適用となる責任制限に関する詳細については各運送人にご確認ください。旅客が複数の運送人により運送される場合に適用となる責任限度についてはそれぞれの運送人にご確認ください。

旅客の運送にいかなる条約が適用されるかにかかわらず、搭乗手続き時に手荷物の価額を申告し必要とされる追加料金を支払うことにより、手荷物の滅失、毀損又は延着による損害について、より高額な責任限度額の適用を受けられる場合があります。あるいは手荷物の価額が適用責任限度額を越えている場合は旅行開始前に十分な保険をかけてください。

出訴期限: 損害賠償請求に関する訴えは、航空機が到達した日又は航空機が到達すべきであった日から 2 年以内に提起しなければなりません。手荷物に関する請求: 受託手荷物毀損の場合は当該手荷物受取の日から 7 日以内に運送人に対し書面により異議を述べなければなりません。延着の場合は受託手荷物の処分が可能となった日から 21 日以内に異議を述べなければなりません。

契約条件に関するご注意

1. 航空運送を提供する運送人との運送契約には、国際運送、国内運送、又は国際運送に含まれる国内区間であるかを問わず、本通知、運送人が発行する通知又は控、各運送人の運送約款、関連する規則・規制・規定(以下総称して「規則等」といいます。)及び適用タリフが適用されます。
2. 複数の運送人により運送が行われる場合、各運送人について異なる運送約款、規則等及び適用タリフが適用されることがあります。
3. 本通知により、各運送人の運送約款、規則等及び適用タリフは運送契約に組み込まれ、その一部となります。
4. 運送約款は以下を含む場合があります。ただし、これらに限るものではありません。
 - 旅客の身体の傷害又は死亡の場合における運送人の責任に関する条件と限度
 - 破損しやすいもの、腐敗しやすいものを含む物品及び手荷物の滅失、毀損又は延着の場合における運送人の責任に関する条件と限度
 - 高価な手荷物の申告及び適用される追加料金の支払いに関する規定
 - 運送人の代理人、被用者又は代表者(運送人に設備又は役務を提供する者を含む)の行為に対する運送約款及び責任制限の適用
 - 運送人に対する請求の申立期限又は出訴期限を含む損害賠償請求に関わる制限

